



Arizona Health Care Association

Certificate of Attendance

This is to document that

Collette Phipps

Attended

5-Star Insights Webinar Series: Top Citations - Part 1

1.25 hours on October 21st, 2020 ♦ Webinar, Phoenix, AZ

Presented By: Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services, Proactive Medical Review

NCIA Approval #: NCA-FY21-AHCA ♦ NAB/NCERS Approval #: 20211019-1.25-A69803-DL

Signature of Sponsor: _____

David A. Voepel, Executive Director