



# Arizona Health Care Association

## Certificate of Attendance

*This is to document that*

*Tom Hines*

Attended

### **Customer Service Extraordinaire**

2.5 hours on February 18th, 2016 ♦ Abrams Public Health Center , Tucson, AZ

NCIA Approval #: NCA-FY16-AHCA

Signature of Sponsor: \_\_\_\_\_

*David A. Voepel, Executive Director*