



Arizona Health Care Association

Certificate of Attendance

This is to document that

James Heffernan

Attended

Understanding the CMS ROPs & New Survey Process

6 hours on February 1st, 2018 ♦ Phoenix Airport Marriott, 1101 N. 44th Street, Phoenix, AZ

David Gifford, MD MPH, Senior Vice President, Quality & Regulatory Affairs, American Health Care Association Lyn Bentley, MSW, Vice President, Quality & Regulatory Affairs, American Health Care Association Diane Eckles, Bureau Chief, Bureau of Long Term Care Licensing, Arizona Department of Health Services

NCIA Approval #: NCA-FY18-AHCA

Signature of Sponsor: _____

David A. Voepel, Executive Director