



Arizona Health Care Association

Certificate of Attendance

This is to document that

Isabel Ortiz

Attended

Reducing Nursing Center Readmissions

2.75 hours on May 2nd, 2018 ♦ 5025 E. Washington Street, Phoenix, AZ

Keith Chartier, MPH, Associate Director, Nursing Homes, Health Services Advisory Group
Ettie Lande, BSN, MS, ACM-RN, Associate Director, Care Coordination, Health Services Advisory Group

NCIA Approval #: NCA-FY18-AHCA

Signature of Sponsor: _____

David A. Voepel, Executive Director